Fuerteventura

PRE-DEPARTURE INFORMATION

DEPARTURE AIRPORT INFORMATION
Currency – Euro

Getting to the airport
Please ensure you allow enough time to travel from your home to the departure airport. If you don’t feel like driving be sure to check out National Express or train services.

Car parking
The most expensive prices are paid by clients who pay at the airport. We strongly recommend you book in advance. Visit our web site for discounted prices.

Check-in
Look for your check-in desk on the screens. If you have any queries, please contact the airline desk at the airport.

Meeting points
On all holidays the suggested meeting point is 1 hour before the scheduled departure time of your flight, outside Boots the Chemist, after security. Look out for other clients with a Friendship Travel luggage label.

OVERSEAS AIRPORT INFORMATION
Facilities
On arrival there are toilets in the baggage hall. On departure you pass through security before check-in. There are a few shops, restaurants and toilets. In case of delays please contact the information desk.

Passport details and visas
You must have a passport with at least 6 months’ validity from your return date.

Transfers
Leave the baggage area and head towards the exit. Look for the ‘Friendship Travel’ sign.

YOUR HOTEL
H10 Ocean Dunas Hotel
Calle la Red, 1, 35660 Corralejo, Las Palmas, Spain
Tel: +34 928 53 52 51

YOUR HOST
A Friendship Travel host is at your disposal throughout.

OUT AND ABOUT IN FUERTEVENTURA
Your Friendship Travel Host can arrange the following excursions during your holiday
✓ Island tour
✓ Surfing, windsurfing, kite surfing
✓ Parque Natural de Corralejo
✓ El Cotillo Beach & Lagoons
✓ Oasis Park
✓ Isla de Lobos
All our excursions are payable locally and include official professional guiding and insurance.

USEFUL INFORMATION
✓ Voltage – 220 V
✓ Adapter – 2 pin plug ‘Europe’
✓ Bring mosquito spray
✓ Beach towels are provided
✓ 300m to the beach/900m to the dunes
✓ Salt water pool
✓ Adults-only hotel

EMERGENCY CONTACT DETAILS
In an emergency, please call the local agent, Destination Services, on 00 34 639 930 975, or email: emergency@friendshiptravel.com
In extreme emergencies only and when you cannot get hold of your Host in resort please call 07771 395372.

QUERIES & COMPLAINTS
Friendship Travel wants all clients to have an excellent holiday. From time to time things do go wrong. If you are not happy about an aspect of your holiday, please speak to your host immediately. Complete an Overseas Incident Report. We will aim to resolve the problem so you can have a great holiday. If our hosts are not informed about problems they cannot help you and we cannot resolve these once you return home.